

## BERKHEIMER UPDATE

1. During the past two years there has been a significant decrease in the number of taxpayers attending our tax sittings, the average amount is 3-4 people during the four hours the tax sitting is held. This is most likely due to more and more taxpayers filing online and not needing our assistance in person. We wanted to see, if your bylaws allow, if you were interested in removing the February tax sittings and just keeping the tax sittings in April (one in Minersville and one in Shenandoah) . We can certainly keep all four if that's what you prefer, but just wanted to put the option out there.
2. Also here is another instance of the positive feedback we receive. On June 7<sup>th</sup>, 2016 we received a voicemail stating that “Joe wanted to let our management know that a customer representative did a great job, was easy to talk to and that he appreciates our company since taxes can be stressful at times but this time it wasn't” This came from the City of Pottsville.
3. The 2015 SOC 1 Audit and the 2015 EIT Audit was completed on May 1<sup>st</sup>, 2016. The SOC1 Audit was emailed to the secretary and the EIT Audit was posted to the dashboard.
4. The Alphabetical listings were loaded on to the dashboard April 25, 2016.
5. Schuylkill County Collections are up.